



NH Association of Certified Public Managers, Inc

P.O. Box 575, Concord, NH 03302-0575

www.nh.gov/hr/nhacpm

NH Association of Certified Public Managers

MARCH - SEPTEMBER 2004

Officers Readjust for Future

Change in NHACPM Leadership Occurs

The leadership of the New Hampshire Association of Certified Public Managers (NHACPM) changed in mid-July when NHACPM President Carl Weber resigned from his position, and NHACPM Vice President Kathy Gallagher assumed the position of President.

Teresa Commeau of the NH Department of Health & Human Services was elected by a majority vote of the remaining officers to assume the position of NHACPM Vice President until the upcoming elections.

Town Administrator for Amherst, Weber was elected by the NHACPM membership in December 2003 to serve as NHACPM President for 2004 and 2005. In a July 6th letter to the NHACPM Board of Directors, Weber said he "wanted to wait until after the Kansas conference to announce my decision. With a heavy heart, I have decided to resign from the Board effective

immediately."

Following the NHACPM by-laws, NHACPM Vice President Kathy Gallagher assumed the President's position for the remainder of the original term of 2004 and 2005. She indicates her "goal as President is to help hold this Association together and move forward to new goals. I want to see us succeed in everything we decide to do. I want us to have a profitable 2005 conference that is enjoyed by all societies. I also want our society to have a great experience holding the conference."

The Vice President's position will be filled by Commeau by vote of the remaining officers through the end of 2004, when the position will be up for election for a full two-year term. Commeau also serves as Finance Chair for the 2005 Conference Committee.

Remaining officers and direc-

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Granite State Managers Recognized for Excellence

Askew Award Presented to NH CPM Team

Six public sector managers from New Hampshire state government have been recognized for excellence by the American Academy of Certified Public Managers (AACPM) for their efforts in utilizing best management Practices that exemplify the highest professional standards.

The AACPM Askew Award was presented to the six individuals during a ceremony held at the NH Department of Transportation (NHDOT) headquarters in Concord on September 2nd.

Recognized for the efforts were Glen Davison, NHDOT Office of Information Technology; Alan Dobrowolski, NHDOT Bureau of Aeronautics; Steve

Dubois, NHDOT Transportation Planning; John "Chip" Johnson, NHDOT



Bureau of Right of Way; Preston King, NH Sweepstakes Commission, and Michael Nawoj, NH Department of Safety's Bureau of Emergency Management.

Welcome to the NHACPM!

***The NH Association of
Certified Public
Managers is pleased to
welcome the following
new members:***

Jeannie Angell
City of Manchester

Elizabeth Corrow
Town of Plymouth

Rosanne Curry
Department of Education

Jennifer Daniels
Health & Human Services

Glenn Davison
Dept. of Transportation

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The Granite State managers designed a CPM project entitled "Response to a Homeland Security Incident". The project served to identify vital components, resources and key personnel necessary to implement a response to a homeland security crisis. The project's focus was the stakeholders, planning tools, resources and assets, and personnel within state government.

Presenting the Askew Awards to the New Hampshire recipients was Charlene Farmer, Chair of the AACPM Management Practices Committee. Also participating in the recognition were NHDOT Commissioner Carol

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At 16th Annual Conference in Topeka, Kansas

Granite State CPMers Make Their Marks at Annual AACPM Program

CPM Project Team Presents Findings to National Audience

Three NH Association of Certified Public Managers (NHACPM) members whose CPM Team Project was the conducting of a survey on the value of the CPM credential presented their findings during a special workshop session held at the American Academy of Certified Public Managers' (AACPM) 16th Professional Development Conference held in Topeka, Kansas in June.

The Granite State team project has been described as "the most significant work done for the Academy since it's founding" by a AACPM Past President.

Presenting the survey findings in Kansas were Team Leader Theresa Jarvis of the Department of Health and Human Services; Kathleen Moulis of the College of Lifelong Learning; and David Perry of the Office of Information Technology.

The presentation focused not only on the results of the survey effort, which have been published in previous editions of both the NHACPM Newsletter and the AACPM "CPM Connection" newsletter, but also outlined the challenges the CPM team faced in order to complete the team project.

In addition to the three presenters in Topeka, the Project Team members includes Linda Kennedy of the NH Department of Revenue Administration; Daniel Millis of the NH Department of Corrections, Berlin Facility; and Daniel Lennon, NH Department of Corrections, Laconia Facility.

For those interested in reviewing the survey results, it has been posted in its entirety on the AACPM web site at: www.cpmacademy.org.

First Municipal Manager Elected as AACPM Leader

Herman Elected as AACPM President-elect

A Granite State municipal government administrator has been elected to serve as president-elect of the American Academy of Certified Public Managers, marking the first time a municipal manager or a New Hampshire resident has been elected to this position since the academy was established in 1988.

The AACPM House of Delegates elected Bill Herman of Concord to the national office during its annual meeting held in Kansas' capital city.

Town Administrator for the Town of New Durham, Herman was elected to the president-elect position in a two-person contest. As president-elect,

he will serve on and chair the seven-member AACPM Board of Directors, which governs the national organization, and will assume the president's position in 2006. He will also serve as a member of the governing council of the National CPM Consortium in 2005 and 2006, which is the national entity that accredits CPM programs.

As president-elect, Herman has stressed that key areas of focus for the academy in the near term is retention and development of membership; strengthening the financial stability of the national organization; mentoring new and current leadership for state societies and the national organization; and enhancing the professional recognition of the Certified Public Manager credential.

Herman is currently serving in a two-year term on the AACPM Board of Directors as the Member at Large for Communications and Conferences. When his current term expires at the end of this year, he will assume the president-elect's position.

In addition to his service to the AACPM, Herman is a founder and current treasurer of the NHACPM. He also serves as the chairman of the Concord Regional Solid Waste/Resource Recovery Cooperative, a government entity comprised of 27 municipalities in central New Hampshire; chairman of the NH Public Works Standards and Training Council, and chairman of the NH School Health Care Coalition, a pooled health insurance program which provides health insurance coverage to more than 6,000 public sector employees and retirees throughout the Granite State.

Herman graduated in 1998 from the first New Hampshire CPM program. He has been a member of the AACPM House of Delegates since 2000.

(Reprinted from "The Citizen" of Laconia -- July 20, 2004 Edition)

17th Annual AACPM Professional Development Conference Manchester, NH



**September 18 - 20, 2005
(Conference)
September 21, 2005
(House of Delegates)**

New NHACPM Members

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Alan Dobrowolski
Department of
Transportation

Maurice P. Gilbert
Revenue Administration
(Retired)

John "Chip" Johnson
Department of
Transportation

Linda Kennedy
Revenue Administration

Preston King
NH Sweepstakes
Commission

John Liptak
Environmental Services

Michael Nawoj
Department of Safety

Sharon G. Perkins
Environmental Services

David C. Perry, Jr.
Office of Information
Technology

William Raupauch
Office of Information
Technology

Ed W. Taylor
Department of Education

Curtis Williams
Health & Human Services

NH Project Team Receives AACPM Askew Award

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Murray and NHACPM President Kathy Gallagher. Invited to attend the award presentation were Assistant Commissioner of Safety Earl Sweeney; Bureau of Emergency Management Director Bruce Cheney, NH Sweepstakes Commission Executive Director Rick Wisler and NH CPM Program Director Peter Gamache.

The New Hampshire CPM project was sponsored for the NHDOT by Commissioner Murray and Assistant Director of Operations Kenneth T. Kyle.

The Askew Awards, presented annually by the AACPM, are designed to recognize exceptional CPM projects that utilize management practices exemplifying the purpose of the American Academy of CPM, which states:

- ✓ To unite Certified Public Managers;
- ✓ To encourage the acceptance of management as a profession established upon an underlying body of knowledge;
- ✓ To promote high professional, educational and ethical standards in public management;
- ✓ To improve communication, cooperation and coordination among public entities;
- ✓ To foster leadership through example and innovation, and
- ✓ To facilitate positive changes which enhance the delivery of public

NHACPM Leadership Change

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tors of the NHACPM include Kathleen Carr of the Bureau of Graphic Services, Secretary; Bill Herman of the Town of New Durham, Treasurer; and Robin Boman of the NH Banking Department and Tony Giunta of the NH Department of Environmental Services, Directors-at-Large.



Support the AACPM by doing your Amazon.com purchasing via the link provided at the AACPM web site. Simply go to the Academy web site at www.cpmacademy.org and click on the Amazon logo on the home page.

Happy shopping!

NHACPM Workshop To Be Held Oct. 14th

The NH Association of Certified Public Managers (NHACPM) will continue its offering of topical workshops as a benefit for members when it holds its next program on October 14th.

"Why Dying Really is Worse Than Public Speaking: Tips to Take the Fear Out of Giving Speeches" will be offered by Associate Professor Monika Bissell of the NH Bureau of Education and Training.

The workshop is free to NHACPM members, and will be held at Franklin Pierce College, Chennell Drive, Concord beginning at 5:00 PM. A light dinner & refreshments will be provided, and CEUs and IDP credit will be provided upon request.

A minimum of 10 attendees is required in order for the workshop to be presented. Advance registrations are required, and can be made by contacting NHACPM President Kathy Gallagher via e-mail (Kathy.Gallagher@nh.gov) or by calling 271-1408 by September 30th.

February 1 - August 31, 2004
NHACPM Treasurer's Report

Balance Forward	\$ 17,812.92	March '04 Workshop	44.58
Income:	\$ 4,024.35	Scholarships for AACPM	
'03 NH Conference		Conference - Kansas (4)	2,000.00
Vendor Table (1)	150.00	'04 Conference Deposit	500.00
Sale of Shirts & Mugs	70.00	'05 Conference	
Interest Earned	19.35	Logo Design	200.00
2004 Membership		Promotion in Kansas	993.70
Dues (38)	1,125.00	Bank Charges / Checks	19.15
June '04 Workshop		Refund of '04 Membership	
Fees (54)	2,160.00	Dues (2)	60.00
Return of Hotel Deposit	500.00	June 9th Training Program	854.38
Expenses:	\$ 7,064.83	Balance	\$14,772.44
AACPM:		Checking Account	174.53
'04 Dues (41)	615.00	Savings Account	7,527.32
HOD Fees (3)	120.00	2005 Conference	
State Basket	69.80	Reserve Fund	7,070.59
By-Laws Amendment			
Ballots Postage	28.22		
Springfield College (1/2 of			
'03 Conference Profit)	1,560.00		

Respectfully submitted,

Bill Herman, Treasurer
August 31, 2004

**NHACPM Members Retire
from State Service**

Three members of the NH Association of Certified Public Managers (NHACPM) recently retired from their positions in New Hampshire state government after dedicated careers serving the public.

In June Kenneth Marschner of Wolfeboro and Dick Reed of New London retired from the NH Department of Environmental Services, while Don Lebrun of Hillsborough retired from the NH Department of Education's Division of Adult Learning and Rehabilitation.

Lebrun and Marschner have been members of the NHACPM since it began in 1998, while Reed joined the organization upon his graduation from the CPM program in 2000.

All NHACPM members wish our colleagues Dick, Don and Ken success and happiness in their earned and well-deserved retirements!

Thought for the Day!

"I have made mistakes, but I have never made the mistake of claiming that I never made one."

-- James Gordon Bennett



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